## 1.1 Sample and demographics

| User Group / Team   | Number of   | Research focus  |
|---|---|---|
| <ul> <li>Frontline practitioners<br/>from across Hounslow,<br/>Brent, and Chelsea and<br/>Westminster Hospital who<br/>are involved in:</li> <li>Triage (e.g.<br/>First<br/>Contact<br/>team)</li> <li>Active<br/>work (e.g.<br/>therapeuti<br/>c leads in<br/>the<br/>hospital)</li> <li>Discharge<br/>(e.g. the<br/>hospital<br/>social<br/>work<br/>team)</li> </ul> | Automotion of participants<br>3-4 practitioners<br>from each<br>organisation (a<br>total of 9-12<br>participants) | <ul> <li>We aim to understand:</li> <li>The nature of each<br/>participant's role and<br/>whether a Family<br/>Context style tool will<br/>support them in the<br/>fulfilment of this role</li> <li>Current challenges<br/>experienced by the<br/>participant with cases<br/>they are<br/>triaging/working<br/>with/assessing for<br/>discharge</li> <li>Existing enablers that<br/>support the participant<br/>in their role or<br/>workarounds they<br/>currently have in place to<br/>navigate challenges</li> <li>The participant's<br/>understanding of<br/>information governance<br/>and data protection<br/>considerations in their<br/>work with patients</li> </ul> |
| Data/technical managers<br>from each partner<br>organisation  | 3 participants  | <ul> <li>Technical viability of<br/>launching the tool,<br/>based on whether<br/>datasets required by<br/>frontline practitioners<br/>are readily available</li> <li>Understanding of<br/>common identifiers<br/>across required datasets<br/>in order to support data<br/>matching</li> </ul>  |
| Information Governance<br>leads from each partner<br>organisation   | 3 participants  | <ul> <li>What are the information governance considerations of deploying such a tool?</li> <li>Does the legal basis identified give sufficient</li> </ul>   |

|  |                | strength to share<br>information in the way<br>necessary for the tool to<br>function?<br>- What implications do<br>consent based models<br>have on the<br>operationalisation of the<br>tool?                    |
|--|----------------|---|
| Strategic managers from<br>each partner organisation | 3 participants | <ul> <li>How such a tool<br/>aligns/relates to the<br/>wider strategic<br/>ambitions of partner<br/>organisations</li> </ul>  |
|  |                | <ul> <li>If there are any<br/>significant strategic<br/>implications that may<br/>lead to a decision of<br/>future partners choosing<br/>not to engage<br/>with/support the<br/>creation of the tool</li> </ul> |

## For participants to fill in before interview

| USER GROUP |  |
|------------|--|
| ROLE       |  |
| AREA       |  |